

Pembrokeshire Coast National Park Authority

Sustainable Recreation and Visitor Management Action Plan



Our actions to deliver the National Park Management Plan 2020-2024

www.pembrokeshirecoast.wales



Parc Cenedlaethol
Arfordir Penfro
Pembrokeshire Coast
National Park

Sustainable Recreation and Visitor Management Action Plan

This action plan should be read in conjunction with the Pembrokeshire Coast National Park Management Plan 2020-2024. It highlights priority actions for sustainable tourism and recreation for the National Park Authority to 2024. The plan will be reviewed annually.

The action plan contains actions for which funding has previously been approved. It may also indicate actions for which resourcing would be required. Where this is the case, any resourcing decision would be made in accordance with the Authority's standard procedures.

In each table, the status column is supported by a more detailed commentary on activity undertaken in the current financial year. This should be viewed in conjunction with the current Corporate and Resources Plan.

This *Sustainable Recreation and Visitor Management Action Plan* was drafted with input from staff across the authority including Park Direction, Discovery Team, Ranger Team, Communications Team, Countryside Management Team. This action plan and was consulted on with senior management and team leaders. Visit Wales, the Pembrokeshire National Park Outdoor Recreation Planning Group and the Destination Pembrokeshire Plan working group were also consulted – these groups include Visit Pembrokeshire, Pembrokeshire Coastal Forum, Pembrokeshire County Council, PLANED, National Trust, Pembrokeshire Nature Partnership. The action plan identifies work on which the National Park Authority intends to lead, however, delivery relies on collaboration with a range of partners at a local, regional and national level.

a) Priority Area: Regenerative / Sustainable Tourism and Recreation

Contributes to National Park Management Plan policies and their associated impact areas: W1: Provide and promote sustainable outdoor recreation opportunities for all; W2: Provide and promote inspiring outdoor learning and personal development opportunities for all; N1: Contribute to a low carbon economy for Wales and adapt to climate change.

Contributes to the following National Park Authority Well-being Objectives: Prosperity (Work Streams: Sustainable Tourism and Recreation Management, Promotion and Engagement, Maintaining Public Rights of Way a Tourism Asset), Resilience (Work Stream: Biodiversity and Connectivity Projects), Global (Work Stream: Responding to the Climate Change Emergency), Health and Well-being (Work Streams: Promoting Health Benefits of the Park).

1.Sustainable Tourism and Recreation – Management					
Purpose: To ensure tourism and recreation activities take into account the special qualities of the National Park and are not detrimental to it.					
Outcome: Key partners work together and share information and resources for the benefit of the National Park.					
Action / Initiative	Timescales	Lead	Resources	Status	Activity 2020/21
Rangers and Summer Rangers continued visitor, community and landowner liaison during summer season. (Including development and implementation of incident reporting system for sites, Coast Path and inland rights of way.)	Summer 2021 and review going onwards	Ranger Team Leader	Ranger Service Warden Service	Underway.	In 2020/21 PCC set up an incident management centre to deal with issues arising from the high visitor numbers and the Rangers were actively patrolling and feeding issues into this Centre but also responding to concerns reported by the Centre such as overnight camping, littering etc.
Responding to recommendations and models identified from the external sustainability research that the Authority commissioned Swansea University to carry out.	Report due autumn 2021	Health Wellbeing Recreation and Tourism Policy Officer	Health Wellbeing Recreation and Tourism Policy Officer Ranger Team Leader	Behind	COVID-19 restrictions and additional pressures on higher education has held project back

Action / Initiative	Timescales	Lead	Resources	Status	Activity 2020/21
Collaboration with the Pembrokeshire Nature Partnership to support a range of initiatives in the National Park that support nature recovery and conservation	Current Management Plan period (2020-2024) and beyond.	Biodiversity Officer	Ranger Team Volunteer Officer Archology Officer NRW Officers SAC Officer	Ongoing	PCNPA make a financial contribution to the Pembrokeshire Nature Partnership. Selection of projects include woodland creation with Community archaeologist; Growing Better Connections and Newport Area Environment Group on water quality CLEAN Project; Bee Friendly city in St Davids; project to bolster the ecological resilience of NW Pembs Commons SAC near St Davids.
Collaboration: Supporting the World Rowing and Beach Sprints in Saundersfoot (2021/22) through the Health and the Health Wellbeing Recreation and Tourism Policy Officer being engaged as their sustainability manager. Developing a sustainable event management system to ISO 20121: 2012 standard	Event scheduled for October 2022	Health Wellbeing Recreation and Tourism Policy Officer	Health Wellbeing Recreation and Tourism Policy Officer	Underway	Sustainable KPIs drafted ready for '500 days' launch on 25 th May 2021
Collaboration: Co-ordinate the ongoing review of the Managing Visitor Pressures and Visitor Experiences with external partners (supporting management of hot spot sites in the Park and ongoing and new recreation issues)	Current Management Plan period (2020-2024) and beyond.	Health Wellbeing Recreation and Tourism Policy Officer	Health Wellbeing Recreation and Tourism Policy Officer Ranger Team leader Access Team Leader	Underway	2021 document finalised for reference.
Collaboration: Continue to participate in the Pembrokeshire Water Safety forum, including supporting the forum through collating and mapping coastal and foreshore incidents.	Current Management Plan period (2020-2024) and beyond.	Ranger Team Leader	Ranger Team Leader	Ongoing	Ongoing engagement with Water Safety Forum, including logging of foreshore incidents. Ranger Manager chaired the Pembrokeshire Beach Liaison Group in March 2021.

Action / Initiative	Timescales	Lead	Resources	Status	Activity 2020/21
Collaboration: Rangers, including the Castlemartin Ranger will continue to liaise with recreational groups and Pembrokeshire Coastal Forum, supporting delivery of the Pembrokeshire Outdoor Charter	Current Management Plan period (2020-2024) and beyond.	Ranger Team Leader	Ranger Service	Ongoing	<p>Members of the Pembrokeshire Recreation Plan Group, Milford Haven Waterway Recreation Management Group and the Pembrokeshire Outdoor Charter Group.</p> <p>Consultation with Castlemartin Range Recreation and Access Group took place via e-mail in this year.</p> <p>Hosted and chaired the annual Pembrokeshire Cliff Climbing liaison Group.</p> <p>Coastal heritage virtual event hosted by Community archaeologist with Pembrokeshire Coastal Forum March 2021.</p>
Collaboration: Continue to work with other National Park Authorities on the development of Sustainable Tourism Indicators, focused on considerations relating to regenerative tourism and to identify collaborative actions and share information and resources on sustainable tourism.	2021-2022	Health Wellbeing Recreation and Tourism Policy Officer	Health Wellbeing Recreation and Tourism Policy Officer Ranger Manager LDP Policy Officer Communications Team	Underway	Discussions had with WNP and UKNPA on this topic with view to identify KPIs by 2022.

2.Sustainable Tourism and Recreation – Promotion and Engagement

Purpose: To ensure the special qualities of the National Park are taken into account in the promotion and engagement activities of the authority and others.

Outcome: National Park staff and key partners work together to ensure clear and consistent approach and messaging that promotes the wellbeing of the national park.

Action / Initiative	Timescales	Lead	Resources	Status	Activity 2020/21
Delivery of Authority's Communicating out of COVID Strategy and messaging and digital campaigns to support destination management	2021-2022	Communication Manager	Communication and Marketing Team Health Wellbeing Recreation and Tourism Policy Officer SLSP 2021/22 Funding: Sustainable Tourism – Information and Safety Signage	Underway	Communicating out of COVID Strategy developed in 2020/21, and supporting activities initiated.
Reposition Oriel y Parc as a Discovery centre for the Park, through implementing its interpretation plan	Current Management Plan period (2020-2024).	Centre Manager	OYP Manager Interpretation Team	Underway	Impacted by COVID-19 restrictions causing centre to close for certain periods of the year. Warden team have made improvement areas to the Woodland area.
Set up Information Discovery Points at sites throughout the National Park	Current Management Plan period (2020-2024).	Interpretation Officer	Interpretation Team Warden Service SLSP 2021/22 Funding: Sustainable Tourism – Discovery Points	Underway	Pilot Discovery Point panels have been produced and installed in 7 business locations in the Park. SLSP funding secured for 2021/22. 30+ new locations to be offered new style panels with information maps with NPA messaging and using QR codes to link to other NPA leaflets.

Action / Initiative	Timescales	Lead	Resources	Status	Activity 2020/21
Engage with Visitors and Local Communities through Coast to Coast and online information via our website	Current Management Plan period (2020-2024) and beyond.	Communication Manager	Communication and Marketing Team Interpretation Team	Underway	New PCNPA website launched in 2021/22, with increased functionality.
Collaboration: Collaborate with Visit Pembrokeshire on implementing Destination Management Plan And wider destination management and promotion	Current Management Plan period (2020-2024) and beyond.	Health Wellbeing Recreation and Tourism Policy Officer	Health Wellbeing Recreation and Tourism Policy Officer Communication and Marketing Manager	Underway	Visit Pembrokeshire set up in 2020/21 and PCNPA Member representing the Authority on the Board. Engaged with Welsh Government tourism programmes relating to Wales Coast Path and the Wales Way.
Visitor Welcome Teams: Develop programme for visitor welcome, building on the Pembrokeshire County Council initiative in 2020 to engage with visitors and add value to their experience in visiting Pembrokeshire.	2021	Discovery Team Leader	Discovery Team Leader Activities and Events Co-ordinator	Underway	2021 initiative delivered in partnership with PCC, Visit Pembrokeshire and PLANED. Volunteer involved secured and training underway. Visitor Welcome teams to be deployed at locations around the coast and also a Visitor Centres
Partnership Project – Celtic Routes Partnership Project	2021 – end of Celtic Routes funding	Discovery Team Leader	Health Wellbeing Recreation and Tourism Policy Officer Discovery Team Leader Communication and Marketing Manager	Underway	Phased 2 bid approved by WEFO. Celtic Routes adverts launched. A 'brandkit portal' developed for organisations to use bespoke Celtic Route marketing materials for free.

Action / Initiative	Timescales	Lead	Resources	Status	Activity 2020/21
Partnership Project – Ancient Connection Partnership Project	2021 – end of Celtic routes funding	Health Wellbeing Recreation and Tourism Policy Officer	Health Wellbeing Recreation and Tourism Policy Officer Communication and Marketing Manager Archaeology Officer Building Projects Manager – Access Improvements to St Nons Well.	Ongoing	Phase 2 bid approved by WEFO. Number of tenders advertised via Sell-2-Wales to support project delivery. Due to COVID-19 activities relating to archaeology were cancelled in 2020-21 – geophysical surveys, St Patrick’s Chapel excavation and community engagement. Access Improvements St Non’s - Works on site to commence May 2021.

3.Maintaining Rights of Way as a key tourism asset and managing them paths in a sustainable way

Purpose: To ensure the PROW are accessible and enable the public to connect with the National Park.

Outcome: Good quality PROW network with high public awareness of their appropriate use

Action / Initiative	Timescales	Lead	Resources	Status	Activity 2020/21
Ongoing delivery of work programme and seasonal cutting for coast path and public inland rights of way.	Current Management Plan period (2020-2024) and beyond.	Area Countryside Managers	Countryside Management Team and PROW and Access Team	Underway.	Commenced mid-May.
Activities to respond and increase resilience to coastal erosion and poor weather cycles (Reactive and Planned Programme)	Current Management Plan period (2020-2024) and beyond.	Area Countryside Managers	Countryside Management Team PROW and Access Team	Ongoing	Coast Path realignments at Westmoor, St Justinians & Sandy Haven
Digital Park Project – to improve our operational management of the Coast Path and Inland Rights of Ways Network	Current Management Plan period (2020-2024).	Access Officer	Countryside Management Team Access Team	Ongoing	Job Management System and Countryside Access Management System development.

Action / Initiative	Timescales	Lead	Resources	Status	Activity 2020/21
Develop new footpath links and circular walks (e.g. new footpath link between Newport and Nevern / Improvement Work to form circuit walk from St Dogmael's via Moylegrove and Poppit Sands)	Current Management Plan period (2020-2024).	Access Officer	Countryside Management Team PROW and Access Team Marketing and Communications Team	Underway	Management Agreements completed and groundworks in progress.
Biodiversity Project: Extending the People, Paths and Pollinator Project to support the wider Pembrokeshire Coast Path and taking the learning from the project to develop guidance for the Warden team on management of Coast Path and Public Rights of Way from a biodiversity perspective	Current Management Plan period (2020-2024).	Biodiversity Officer	Biodiversity Officer People, Paths and Pollinator Project Officer Warden Service Funding Officer	Ongoing	Guidance on managing coast path for pollinators written with plans to brief the warden team before the summer cutting season starts.
Collaboration: Continued collaboration with Pembrokeshire County Council on the delivery of the rights of way improvement plan and facilitation of the Local Access forum	2020-2022	Access Officer	Access Team Countryside Management Team	Ongoing	ROWIP grant allocated and LAF meetings continue.
Collaboration: Engagement with Welsh Government's Access Legislation Forum	Current Management Plan period (2020-2024) and beyond.	Access Team Leader	Access Team Leader	Ongoing	Report sent to Minister.

4. Ensure appropriate access to Authority owned and managed sites and ensure they are managed in a sustainable way

Purpose: To ensure the assets are accessible and enable the public to connect with the National Park

Outcome: Good quality assets managed sustainably

Action / Initiative	Timescales	Lead	Resources	Status	Activity 2020/21
Ongoing delivery of work programme	Current Management Plan period (2020-2024).	Area Countryside Managers	Countryside Management Team National Trail Officer	Ongoing	Commence mid May Routine maintenance of sites to a presentable and safe standard – a range of ongoing countryside management tasks such as tree work, cutting fire breaks, managing vegetation cutting, supporting conservation initiatives.
Activities to respond and increase resilience to weather events	Current Management Plan period (2020-2024).	Area Countryside Managers	Countryside Management Team Access Team	Ongoing	Checking and inspecting properties, repair and replace where appropriate; managing retreat where appropriate. Installing and removing signage.
Agree standard specifications for repairs and modifications	2021 start (to be confirmed).	Area Countryside Managers	Countryside Management Team Access Team	Ongoing	Winter work programme including outdoor furniture repair on footpath network; etc,
Welsh Government Hardship fund	2021	Director of Countryside, Community and Visitor Services	Area Countryside Managers Ranger Team Discovery team	Not yet started	PCNPA will look to access the WG Hardship Fund in order to help with the additional resourcing needs placed on the Authority due to the increase in visitor numbers caused by the COVID-19 pandemic.

5. Sustainable Tourism – Responding to Climate Change Emergency / Decarbonisation agenda					
Purpose: To ensure the fabric of National Park is able to adapt to the climate emergency and the stakeholders in the visitor economy engage and deliver on the decarbonisation agenda.					
Outcome: a resilient tourism offer built on zero carbon principles					
Action / Initiative	Timescales	Lead	Resources	Status	Activity 2020/21
Collaboration: Installation of Network of Rapid and Fast Electrical Vehicle Charging points and hubs across Pembrokeshire and the Park	Feb – August 2021	Buildings Project Manager	Building Projects Manager – SLSP Funding. SLSP funding received for 2021/22	Ongoing	Works ongoing. April 2021 - The first 4 EV charging posts (Phase 1) became operational and located at: <ul style="list-style-type: none"> • Brewery Meadow Car Park • Oriol Y Parc Car Park • Porthgain Hoppers parking area • Broad Haven Car Park
Authority Centres continuing to achieve the Green Key Awards and to implement biodiversity, carbon and waste reduction initiatives on their sites.	Current Management Plan period (2020-2024) and beyond.	Centre managers	Centre Managers Fee associated with Green Key Award.	CH- Ongoing Carew – Ongoing OYP - Ongoing	CH, application to GreenKey to be resumed once 'COVID opening' activities have been managed. Carew – Green Key Award in place, will be applying again in Q1 2021/22. OYP – Awaiting contact from Green Key representative in terms of reapplication process.
Collaboration: Continued Financial Support for the Coastal Bus Service (through Greenways Partnership)	Current Management Plan period (2020-2024) and beyond.	LDP Policy Officer	LDP Policy Officer	Ongoing	Budget in place.
Collaboration: Where opportunities arise we will engage with relevant partners to explore opportunities to improve public transport and affordable sustainable transport opportunities in the Park.	Current Management Plan period (2020-2024) and beyond.	LDP Policy officer	LDP Policy Officer Health Wellbeing Recreation and Tourism Policy Officer	Underway	Links with Pembrokeshire Greenways to be made.
Collaboration: Development of active travel itineraries to promote walking and cycling	Current Management Plan period (2020-2024) and beyond.	Health Wellbeing Recreation and Tourism Policy Officer	Access Officer Health Wellbeing Recreation and	Underway	Also has strategic fit in with wider sustainable transport and active travel planning.

			Tourism Policy Officer		
--	--	--	------------------------	--	--

b) Priority Area: Landscapes for Everyone – Inclusive Experiences

Contributes to National Park Management Plan policies and their associated impact areas: W1: Provide and promote sustainable outdoor recreation opportunities for all; W2: Provide and promote inspiring outdoor learning and personal development opportunities for all.

Contributes to the following National Park Authority Well-being Objectives: Equality (Work Stream: Landscapes for Everyone: Inclusive Experiences and Social Inclusion).

1.Landscapes for Everyone – Inclusive Experiences					
Purpose: Ensure National Park experiences are inclusive and offer opportunities for all.					
Outcome: Products and services offered are inclusive and offer experiences for all to engage with the special qualities of the National Park.					
Action / Initiative	Timescales	Lead	Resources	Status	Activity 2020/21
Review Beach Wheelchair initiative in light of the impact of COVID-19 and look at opportunities to further develop our offer, to include use of our mountain trikes and the development of a potential 'mobility club'. We will continue to liaise with Pembrokeshire County Council's Access officer as part of this work.	2021- 2022	Health Wellbeing Recreation and Tourism Policy Officer	Health Wellbeing Recreation and Tourism Policy Officer Volunteer Officer Walkability Officer SLSP funding 2021/22 for All terrain electric Scooters at Castell Henllys	Underway.	Delivery of Beach Wheelchair activities impacted by COVID-19. Co-ordinator employed May 2021 for 6 months. Inclusive Walking opportunities ('mobility club') pilot to be trialled autumn 2021 using mountain trikes.

Action / Initiative	Timescales	Lead	Resources	Status	Activity 2020/21
Collect data and video resources to create a digital offer for accessible walks in Pembrokeshire leading to the provision of online resources relating to accessible opportunities in the Park	Current Management Plan period (2020-2024) and beyond.	Access Team and walkability Officer	Walkability Officer Interpretation Team Discovery Team Leader Health Wellbeing Recreation and Tourism Policy Officer	Underway	Linking with Walkability Officer and WWWFWB project and Volunteer Officer.
Responding to findings and recommendations from Experiences for All research	Current Management Plan period (2020-2024) and beyond.	Health Wellbeing Recreation and Tourism Policy Officer	Discovery Team Leader Health Wellbeing Recreation and Tourism Policy Officer And others as projects require	Underway	Survey carried out to inform project. Report due – summer 2021
Carry out a range of physical access projects to promote more inclusive experiences in the park (e.g. creation of more accessible circuit walk at reed bed, Freshwater East.)	Current Management Plan period (2020-2024) and beyond.	Access Team Leader	Access Team Leader Countryside management Team Health Wellbeing Recreation and Tourism Policy Officer SLSP funding 2021/22 : Sustainable Tourism – Access Path/ Boardwalk at Manorbier/ Poppit Sands	Underway	Circular Walk at Freshwater East upgrade to be completed in the autumn 2021, delayed due to COVID-19. St Non's Access - work to start May 2021. Carew Castle Access Project: delayed and is still in the initial stages of planning. Funding secured via SLSP for capital work re Access Path/ Boardwalk at Manorbier / Poppit Sands.
Initiate process to explore the potential for developing an enhanced specification and inspection regime for easy access routes	Current Management Plan period (2020-2024).	Access team Leader	Access Team Leader Walkability Officer Countryside Management Team leader	Underway	Included in Corporate and Resources Plan 2021/22.

c) Priority Area: Landscapes for Everyone – Experience and Learning Experiences

Contributes to National Park Management Plan policies and their associated impact areas: W1: Provide and promote sustainable outdoor recreation opportunities for all; W2: Provide and promote inspiring outdoor learning and personal development opportunities for all; H1: Conserve and enhance landscapes of particular historic interest, Conservation Areas, scheduled monuments, listed buildings and their settings; H2: Promote the Welsh language and local dialects, and celebrate culture and creativity related to the landscape; L1: Conserve and enhance National Park landscapes and seascapes; L2: Protect and enhance dark night skies; E1: Protect and improve biodiversity quality, extent and connectivity at scale.

Contributes to the following National Park Authority Well-being Objectives: Culture (Work Streams: Historic Inspiration and Experiences, Art Inspiration and Engagement, Historic Buildings and Community Archaeology, Promoting the Welsh Language – Skills, Opportunities and Inspiration), Global (Work Stream: Special Qualities: Inspiration and Education).

2. Special Qualities and Heritage – Inspiration, Experiences and Learning					
Purpose: to ensure visitors to and residents of the National Park have opportunities to connect with its heritage.					
Outcome: Communities and visitors engaged through a diverse and inclusive activities and events programme					
Action / Initiative	Timescales	Lead	Resources	Status	
Delivery of programme of historical events, activities and workshop programmes at Castell Henllys and Carew	Current Management Plan period (2020-2024) and beyond.	Centre Manager	Interpretation Team Centre Manager Activities and Events Officer Castell Henllys Team	Underway.	Activities and events planned throughout 2021 in-line with COVID-19 restrictions.
Activities to support the development of interpretation in the exhibition room at Carew Castle	Current Management Plan period (2020-2024).	Centre manager	Interpretation team Centre Manager Activities and Events Officer	Underway	Project in progress, delayed due to COVID-19 restrictions.

Action / Initiative	Timescales	Lead	Resources	Status	
Develop opportunities for Castell Henllys to become a Welsh Language Hub, helping more visitors engage with the Welsh Language	Current Management Plan period (2020-2024) and beyond.	Centre Manager	Interpretation Team Castell Henllys Team, Menter Iaith, Cylch Meithrin Caffi Caban	On track	<p>Able to deliver most of our activities and workshops bilingually. Meet space for Cylch Meithrin play group.</p> <p>Talks on history of Welsh women in Welsh to local groups.</p> <p>Café to re-instate Dished y Dysgwyr.</p> <p>Joint work with PLANED on Preseli Tourism networking.</p>
Development of a range of digital and supplementary online material for exhibitions at Oriel y Parc, to help more people engage with the content and themes on display	Current Management Plan period (2020-2024).	Communications Officer	Communications Team Interpretation Officer OyP Centre Manager	Underway	Project to digitally scan archaeological artefacts on display at Oriel y Parc commenced in 2020-21 for a virtual exhibitions.
Collaboration: Continue to work with Amgueddfa Cymru – National Museum Wales to carry out joint curation of exhibitions, supported through our SLA agreement with them	Current Management Plan period (2020-2024) and beyond.	Archaeology Officer	OyP Centre Manager Interpretation Officer NDLP SLSP 2021/22 funding for The Lost Word Touring Exhibition	Underway	<p>Gallery was only able to open for limited period in 2020/21.</p> <p>Prep work carried out with Amgueddfa Cymru for Land/Sea exhibit and The Lost Words / Geiriau Diflanedig exhibition.</p> <p>Partnership with PCC Glan y Afon Gallery.</p> <p>NDLP SLSP bid successful for The Lost Word Touring Exhibition.</p>

Action / Initiative	Timescales	Lead	Resources	Status	
Collaboration: Deliver Annual Archaeology day and expand our digital archaeology interpretation offer	Current Management Plan period (2020-2024).	Archaeology Officer	Archaeology Officer Activities and Events Coordinator Interpretation Team PLANED colleagues	Underway	Due to COVID-19, event delivered virtually in November 2020.
Collaboration: Continue to work with partners to look at Dark Sky opportunities within the Park, including continued coordination of the Pembrokeshire Light Pollution Partnership	Current Management Plan period (2020-2024).	Health Wellbeing Recreation and Tourism Policy Officer	Health Wellbeing Recreation and Tourism Policy Officer Activity and Events Officer Centre Managers Archaeology Officer	Underway	Application to IDA for Dark Sky Designation to be explored. Three virtual events delivered in April 2021 to coincide with the International Dark Sky week. Content from two events available on line.
Delivery of Authority facilitated guided walk programme and other public events around the Park.	Current Management Plan period (2020-2024) and beyond.	Activities and Events Officer	Activities and Events Officer Archaeology Officer Volunteer Officer	Underway	Programme restricted by COVID-19 during 2020/21. 22 public, community and volunteer groups held with total of 285 participants - included Walkability and West Wales Walking for Well-being. COVID-19 restricted archaeology guided walks. Archaeology virtual events delivered including online session. Talks to societies and community groups. 2021 Events programme ran with COVID-19 regulations including guided walks. Pop up events are also planned. Virtual events piloted during the Dark Sky week.

Action / Initiative	Timescales	Lead	Resources	Status	
Delivery of opportunities for visitors to engage with wildlife and heritage survey or conservation activities including – beach cleans, changing coast photo submissions	Current Management Plan period (2020-2024) and beyond.	Ranger Team Lead	Ranger Service Discovery Service Archaeology Officer	Underway	<p>Activities impacted in 2020/21 due to COVID-19 restrictions. 367 photo submissions to Changing Coast project. Sixteen heritage volunteers trained virtually.</p> <p>Over 80 visits to scheduled monuments by volunteers in 2020-21.</p>